

## CERTIFICATE



Customer Complaints Management System

CERTIFICATE NO: SZT.2017.SB.0.5.002

**KÜRKÇÜOĞLU JENERATÖR SANAYİ VE TİCARET A.Ş.**

**ISO 10002:2015**

**Design, Production, Sales and After-Sales Services of Diesel Engine Generators**

18-29

Certificate status inquiries, realised as being reviewed Qr code found on the certificate, by mobile devices or verifying the number found underneath of Qr code, for the one stated above through SZUTEST e-mail address of <http://public.szutest.com.tr> and the one declared below through the e-mail address of <https://tbds.turkak.org.tr>

First Publish Date	22.12.2017
Publish Date	22.12.2017
Validity Date	21.12.2018
Period Finish Date	21.12.2020

  
Manager of System Certification

Confirms that the company have an appropriate Customer Satisfaction Management System within the bounds of scope stated above

FR.SB.60 R:2